This document is for use in eTOC training sessions, use outside of eTOC is strictly prohibited.

For Students: Please listen to the teacher read the dialogues and question before answering each question. Please answer the questions with the full answer rather than only the number. The dialogues are contained in this pack after the question for your review. Please do not read them until instructed to do so by the teacher or after the lesson.

Part 3 – Real Life



LP1E 12-1

No. 25

Situation: You bought a CookMeister food mixer eight months ago, but it is not working properly. You call CookMeister and hear the following recording.

Question: What should you do?

- Send your mixer to CookMeister. 1
- Return your mixer to the store. 2
- Arrange for a technician to visit your house.
- Request a discount coupon. 4

No. 26

Situation: You are a Japanese student who has just enrolled in a master's program at a U.S. university. You have not registered for classes yet. You are at an orientation session.

Question: What should you first?

- Go to the second floor of Butler Hall. 1_{1}
- Collect your ID card from Room 24 of Stanley Hall.
- Register online at the computer center.
- Take a copy of your visa to the registrar's office.

No. 27

Situation: You and your 6-year-old daughter have just arrived at Primrose Farm Activity Center. You have to leave in two hours. You are not hungry. You hear the following announcement. sh Teachers On Call

Question: Where should you go?

- To the cowshed. 1
- 2 To the lake.
- To the stables... 3
- 4 To the meadow.



No. 28

Situation: You are babysitting for a family friend. She is giving you instructions before she leaves.

Question: What is one thing you should do?

- Put the baby's milk in the fridge. 1
- 2 Make sure the baby is up by 2:30.

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- 3 Keep the baby indoors.
- 4 Call the baby's mother after 7 p.m.

No. 29

Situation: You are a senior at Centennial High School. You will study nursing at college. Your teacher tells your class the following.

Question: Which scholarship should you apply for?

- 1 The Jansen Scholarship.
- 2 The Chandler Award.
- 3 The Holcombe Grant.
- 4 The Newfield Trust.
- (G) You have 10 second to read the situation and Question No. 25. Thank you for calling CookMeister. If you wish to report a problem with a CookMeister appliance purchased within the last two weeks, please take it back to the store where you purchased it. You can receive a full refund. If you are experiencing mechanical problems during the one-year warranty period, press 1 to speak to a representative. A CookMeister technician will be sent to your house to repair or replace your appliance. If the warranty has expired, we'll send you a coupon for 20 percent off any new CookMeister product. Please press 2 to apply.

Now mark your answer on your answer sheet.

(H) You have 10 second to read the situation and Question No. 26. Welcome everyone. There are a few things you need to take care of before classes start next week. First, you must complete online registration for classes at the computer center in Reynolds Hall. International students will need to drop off a copy of their visa at the registrar's office before doing this. Once you've registered for classes, you'll be able to get your student ID card. Undergraduates can get theirs in Room 24 of Stanley Hall. Graduate students can get theirs on the second floor of Butler Hall. OK, let's talk about credit requirements now.

Now mark your answer on your answer sheet.

(I) You have 10 second to read the situation and Question No. 27. Welcome to Primrose Farm. If you're feeling energetic, why not join our walking tour of the farm? It takes two and a half hours and starts in 10 minutes at the lake. There'll also be a barbecue in the meadow, where you can have our organic beef for lunch. Alternatively, try your hand at milking the cows. This lasts 45 minutes and starts at the cowshed in 20 minutes. We also

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offer horseback rides, which set off from the stables every 30 minutes. Children must be over the age of 8 for this activity.

Now mark your answer on your answer sheet.

(J)You have 10 second to read the situation and Question No. 28. Jacqueline's taking a nap right now. She'll probably sleep until about 2. I usually feed her around 3. There's a bottle of milk in the fridge. Just heat it in the microwave for one minute, but make sure it's not too hot before giving it to her. After that, maybe you could take her to the park. It's good for her to get some fresh air. I almost forgot, if she's not up by 2:30, please wake her or she won't sleep tonight. I should be home before 7. If you need me, my number is on the kitchen counter.

Now mark your answer on your answer sheet.

You have 10 second to read the situation and Question No. 28. (K) This is a reminder that several local organizations offer scholarships for students from Centennial who plan to go to college after graduation. The application deadlines for some—including the Jansen Scholarship for medicine and the Chandler Award for journalism—have already passed. There's still time, however, to be considered for others depending on what you'll study. These include Ferguson Trust for mathematicians, the Holcombe Grant for students pursuing careers in health fields, and the Newfield Trust, which offers a grant for future engineers. Detailed information is available at the career center.

English Teachers On Call

Now mark your answer on your answer sheet. if YOU